

# Shipping and Return Policy

Naturally Green ensures quality products and packaging to our customers. We have partnered with reputed courier agencies for a safe and timely delivery. There is free shipping on orders above Rs.499.

How long does it take for an order to arrive?

All the orders are dispatched from our warehouse within 2 working days. Most of the orders are delivered to your address within 7-8 working days from the date when the order is placed.

For any queries regarding our products, please contact our support team:

- **Email Us: [care@naturallygreenindia.com](mailto:care@naturallygreenindia.com)**
- **WhatsApp us at +919353701988**

Easy 7 days refund or replacement.

If a wrong or damaged product is delivered, then it has to be informed to us with images within 7 days after delivery. We will initiate a refund or send the replacement product accordingly.

Can you return non-perishable products?

If any non-perishable product reaches you in a damaged state.

We take great care selecting the best products for our customers that will help support and enhance your plant life. If you are not happy with your purchase, we will accept returns and exchanges on unused or unopened products within 30 days of purchase. Simply reach out to our customer support team to start the process.

What if you are not happy with the product?

You can Self Return

If you dislike the product received, you can follow below steps to send the product to us:

Return address :

Naturally Green India

Address : Plot No. 589 31<sup>st</sup> Main, 13<sup>th</sup> Cross,  
Sector 1, HSR Layout Bangalore- 560102

You can return the item to us within seven days from the delivery date

We will send a replacement or initiate refund for the products to your source account once we receive the product

Shipping charges to return the products to be borne by you.