

# Secure Shopping

## Price, Payment and Delivery

- Pricing of the goods shall be specified similar as given in seller's current list price on the website inclusive of all application taxes and will be delivered to the address registered by the user on the website within 24 hours from the time of the orders that are successfully placed (subject to availability).
- Full payment of cash on delivery option shall be applicable for home delivery orders only
- The seller may decline sending any orders if the customer is found suspended for any reason
- The seller reserves the right to change and make correct pricing of goods if any error persists in the description of goods or pricing in the website catalogue

## Process flow to purchase products & service (end to end)

1. Enter your Name, Phone number and Email ID (optional).
2. You select the number of packets you want to order for Naturally Green.
3. Enter the Shipping Address where you want the products to be shipped.
4. Post payment is received, we ship the order within 3 business days.
5. You receive the order at your doorstep within 3-5 business days.

## Guest User

If you don't want to register with us, still you can place your order. You can directly add the products in your cart and at checkout you can select Continue as Guest. In this case your address and order details would not be saved with us, but you can place your order by using your Full Name, Email id, Contact number and complete address details

## Forgot Password.

- Click on My Account at the top right corner of the website to access the login window.
- Click on Forgot your password link on the bottom right of the login window.
- Enter your registered e-mail ID.
- Instructions to reset the password will be sent to your registered email.

**Forgot your both my login Id and password.**

Please share your order number or your registered contact number at [care@naturallygreenindia.com](mailto:care@naturallygreenindia.com) and request for your login Id & password. Your login credentials will be provided shortly

What are the Payment Mode Available?

We accept Online Payments by Debit Card, Credit Card, Net banking, and Bank Transfer.

How do I make a Bank Transfer?

If you choose Bank Transfer as the Payment Options, Please call us on +91 9353701988.

For any additional query including customisation of your order or if you are facing any issues :

Mail us at [care@naturallygreenindia.com](mailto:care@naturallygreenindia.com) or call us at +91 9353701988 to change your order information. Please note that after your order is shipped you cannot change any details on your order.